

SOUTH EAST MEMBERS' MEETING

Location: Farnborough, Village Hotel Farnborough, Pinehurst Road, Farnborough, GU14 7BF

Date: 26 March 2025

Time: 9.30am for 10.00am start

AGENDA

| 09.30am | Registration and welcome breakfast | teas, coffee and bacon, | / veggie rolls. |
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10.00am Welcome and introductions from Sarah Garry and James Berry

Daniel Docking and Andrew Devitt will alternate between locations.

10.05am PCA Update, including:

1. Mission and Vision (SG)

One year on, business plan, new branding

2. Assured Standards and Consumer Confidence

 Conferences and Awards 2025, Terms of Reference, competency groups, new audit process and sector updates

3. Members' Business Growth

ASUC secretariat, member benefits and discounts and insurances

4. High Quality Career Progression

• Training maps, NVQ assessors, SAPs and CITB guidance

5. Influencing and Communicating

 Stats, webinars 2024/ 5, 95th birthday, testimonials, Government and stakeholder influencing

6. Operations and Governance

 Finances 2024, Board and changes, staff update, GPT Changes, Articles of Association and Bye-Laws, complaints policy, social media policy

| 11 | 4 F | Carla af Canalinat | 4! | |
|----|------|--------------------|---------------|---------|
| 11 | 15am | Code of Conduct - | . disclission | SESSION |

11.30am Extended refreshment and networking break.

12.00pm Q&A and discussion.

12.15pm Meeting closes.