

## SOUTH WEST MEMBERS' MEETING

Location: Village Hotel Bristol, Bullfinch Close, Filton, Bristol BS34 6FG

**Date:** 19 March 2025

Time: 9.30am for 10.00am start

## AGENDA

09.30am	Registration and welcome breakfast - teas, coffee and bacon/ veggie rolls.
10.00am	Welcome and introductions from Sarah Garry and James Berry Daniel Docking and Andrew Devitt will alternate between locations.
10.05am	PCA Update, including:
	<ul> <li><b>1. Mission and Vision (SG)</b></li> <li>One year on, business plan, new branding</li> </ul>
	<ul> <li>2. Assured Standards and Consumer Confidence</li> <li>Conferences and Awards 2025, Terms of Reference, competency groups, new audit process and sector updates</li> </ul>
	<ul> <li><b>3. Members' Business Growth</b></li> <li>ASUC secretariat, member benefits and discounts and insurances</li> </ul>
	<ul> <li>4. High Quality Career Progression</li> <li>Training maps, NVQ assessors, SAPs and CITB guidance</li> </ul>
	<ul> <li>5. Influencing and Communicating</li> <li>Stats, webinars 2024/ 5, 95th birthday, testimonials, Government and stakeholder influencing</li> </ul>
	<ul> <li>6. Operations and Governance</li> <li>Finances 2024, Board and changes, staff update, GPT Changes, Articles of Association and Bye-Laws, complaints policy, social media policy</li> </ul>
11.15am	Code of Conduct - discussion session
11.30am	Extended refreshment and networking break.
12.00pm	Q&A and discussion.
12.15pm	Meeting closes.

Property Care Association